

St Peters Hill Surgery Autumn Newsletter

Issue 2, Oct 2018



£120 raised for local charities

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At the end of July the Surgery took part in the NHS 70th Birthday celebrations for which we organised a Tea Party in the waiting area for our patient's to enjoy. With the help of our Patient Participation Group Chairman Kenneth Rankin and group member Margaret Hunter, as well as kind donations of homemade cakes from patient's and staff, it was a real success! We were really pleased that so many of you came along to say hello and have a cuppa with us and it was nice to hear lots of positive feedback about the Surgery.

We'd like to take this opportunity to say a big THANK YOU to all those that came along and made a donation. We were overwhelmed by your generosity which has enabled us to pass over £120 to mental health charity Mind—as chosen by PPG Chair Ken.



Nurse Nicola with Margaret & Ken, Patient Participation Group



Practice Manager, Catherine & Dr Parkin enjoying a slice of cake!

New GP Registrars

We are pleased to welcome Dr Louisa Price who is in her 2nd year of GP training and we are also happy to welcome back Dr Anish Gurung who is now in his final year of GP training. Both Anish & Louisa will be with us for a year.

Extended Hours Hub

We are pleased to be able to offer our patients access to routine, pre-booked appointments at evenings and weekends from Wednesday 26th September.

The new service is part of an extended access service which has been commissioned by NHS South West Lincolnshire Clinical Commissioning Group.

Extended access runs between 18:30 and 20:00 weekdays and 09:00 and 12:00 Saturday and Sunday and is available on bank holidays and across the Easter, Christmas and New Year periods.

Appointments are for pre-bookable, non-urgent consultations with GPs and Nurses and Physiotherapists.

The service is being delivered at St Peter's Hill Surgery and managed by a federation of GPs in the Grantham area. This means that your appointment could be with a health professional from any of the federation practices.

To arrange an appointment, please speak to your practice receptionist.

When booking an appointment you will need to consent to a Consulting Clinician that may not be your own GP viewing and updating your health record.

Important things to remember

- These are pre-bookable and not urgent, acute 'on the day' matters
- Booked in advance through your own GP reception
- May be with a health professional from any of the federation practices
- At St Peter's Hill Surgery, 15 St Peter's Hill, Grantham NG31 6QA
- Extended Access hours are between 18:30 and 20:00 weekdays and 09:00 and 12:00 Saturday and Sunday
- These appointments are additional capacity across the federation practices



Does quitting smoking keep getting lower and lower down your list of things to do? Do you think you lack willpower and don't feel that you have the support to succeed? Well, there's never been a better time to quit the habit! There are so many resources available to help people quit smoking and a great place to start is signing up to the Stoptober campaign— www.nhs.uk/oneyou/for-your-body/quit-smoking/stoptober

You can also call into the Surgery and book an appointment in one of our Smoking Cessation clinics where our dedicated adviser will help devise a reduction plan suited to you.



Patient Participation Group

The St Peter's Hill Surgery Patient Participation Group is designed to act as a bridge between the health care it provides, its patients and the staff. We are hoping to grow our group size in order to represent a broad spectrum of age, gender, ethnicity and interest/experience so as to provide an accountable method of input and feedback to and from practice personnel and service users. The group is keen to get involved in more fundraising activities

Our next meeting is Friday 23rd November at 1:30pm in the Boardroom at St Peters Hill Surgery. If you are interested in coming along and getting involved in the group please contact Sarah Lamb on



Referral Facilitation Service (RFS)

We are currently taking part in a pilot of a new referral system which is being rolled out across Lincolnshire. Some of you may have noticed that you are getting fewer letters directly from the Surgery with details of your hospital appointments / choices of hospital to pick from with details of how to book your appointment yourself. When your GP decides that you need to be referred on to a specialist, he writes a letter and our Secretaries send this, along with any other relevant clinical information such as X-Ray reports, blood test results, to the RFS who then triage the referral to ensure it is appropriate. It is important that you tell your GP in your consultation if you wish to be sent to a specific hospital or whether you are happy to travel. If you haven't specified where you want to go, the Referral Facilitation team will automatically book you into the hospital with the soonest available appointment within a 35 miles radius.

Of note this does not apply to all referrals; our Secretaries will still be managing all urgent and suspected cancer referrals, mental health, community nursing and pregnancy related referrals.

If you have any queries about this new service please don't hesitate to contact our Secretaries.